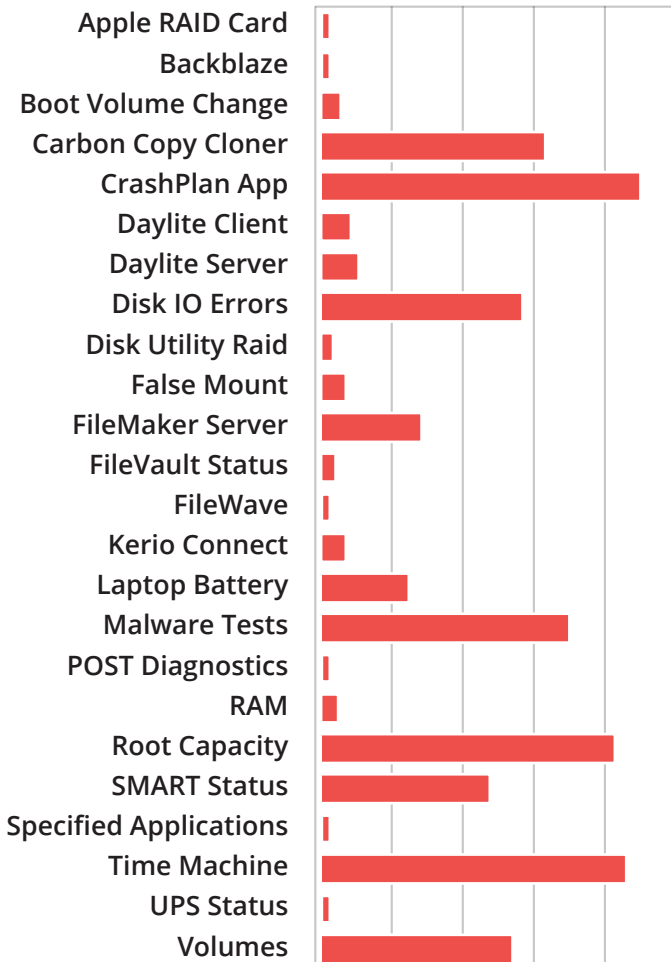# WATCHMAN
MONITORING

PROACTIVE SUPPORT PLATFORM

MONITORING NOTIFICATIONS

Be the first to know about issues as they arise on the computers you care for. Our lightweight, read-only agent reports hourly and our server reports issues to you, you define the solution, then report to your end user.
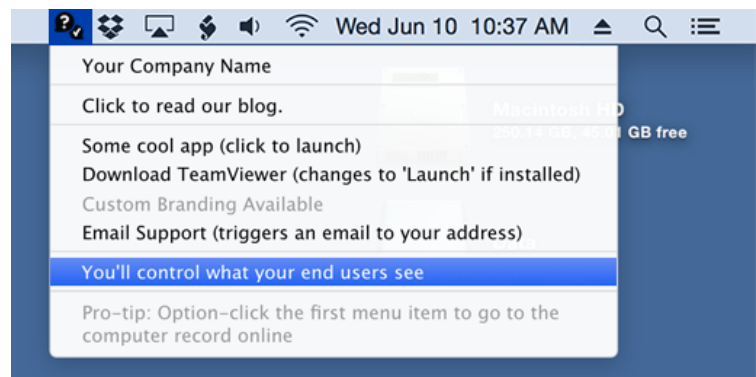
30 DAY SAMPLE ALERT DATA

EXPIRATION TRACKING

Stay ahead of expiring SSL certificates, domain registrations, and cloud backup subscriptions with Watchman Monitoring's expiration tracking.

Mon	Tue	Wed	Thu	Fri	Sat	Sun
28	29	30	31	1	2	3
4	5 ● 1 Expiration	6	7	8	9	10 ● 1 Expiration
11	12	13 ● 1 Expiration	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	1

CUSTOMIZABLE CONTACT MENU

The customizable Contact Menu streamlines your support offering while keeping your brand in front of your end users.

SHOW OFF

with our Group Report PDFs.

DELIVER EXTRA VALUE TO YOUR CUSTOMERS WITH COMPUTER AND GROUP REPORTS

Streamline your workflow by creating an Overview Report for each computer that comes into your shop. Showcase important work you've done for your customers with Group Status Reports.

 Accounting

⛓ Widgets, Inc

⚠
1 Error Reported

GROUP
Widgets, Inc

PRODUCT DESCRIPTION
MacBook Pro (13-

TECH SPECS

OPERATING SYSTEM
OS X 10.10.5 (1

MAX RAM
8 GB (16 GB Actu

PROCESSOR
Intel Core i7 2
(4 core, 1 pro

FILEVAULT STATU
Disabled

Status report for Widgets, Inc
Manufacturing customer off 7th Street.

🖥
9
Computers

⚠
6
Warnings

🕐
Exp

GROUP NOTES

Robin Banks on 2016-04-15 3:00 PM

Widgets, Inc. is enrolled in Our Remote Support's Proactive Support Plan.