WATCHMAN MONITORING

PROTECT YOUR CUSTOMERS WITH EARLY WARNINGS

When consultants are ready to get free of the break/fix routine, they turn to Watchman Monitoring's Proactive Support Platform. Watchman Monitoring's hourly scans keep tabs on your customers' computers, and keep you in the know as problems arise. Our early warning alerts help you prevent data loss and downtime. In addition, our Contact Menu puts your brand and contact information right at your clients' fingertips.

WHAT IS WATCHMAN MONITORING?

Watchman Monitoring is a combination of our light-weight, read-only agent, hosted Dashboard, and your value-add. After installing our agent, you will be the first to know of problems as our agent performs its hourly checks of over 150 data-points. Warning notices are sent to you in the form of emails or tickets in your Help desk. Instead of waiting for problems to come to you, Watchman Monitoring allows you to bring solutions to your customers.

⚠ Disk I/O Errors

✅ SMART Status

✅ Malware Tests

✅ Root Capacity

✅ FileMaker Server

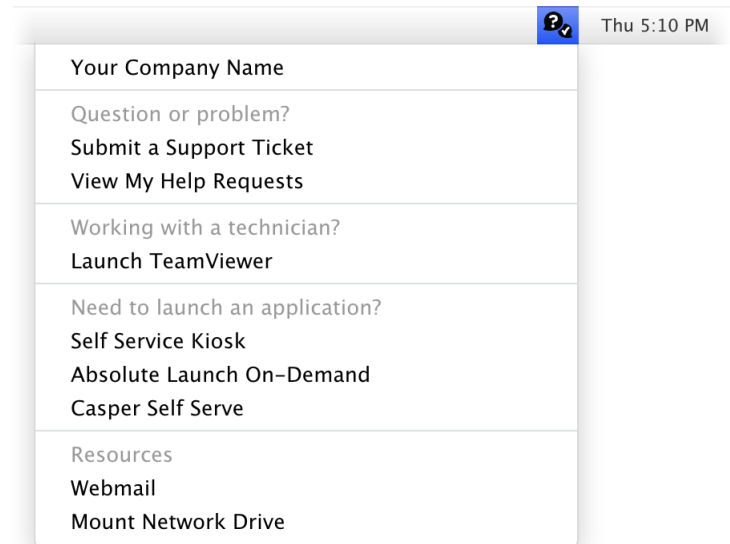> ⚠ **Disk IO Errors**　　　　2016-07-26 3:13 AM
>
> [2016-07-26] 9 disk I/O errors on disk0s2, currently named "Macintosh HD"　[?] [Actions ▾]

CONTACT MENU

The Contact Menu is a resource you can use to keep your brand fresh in your customers' mind. Fill your Contact Menu with links to your site, and provide your end-users easy access to their own resources via Group-specific menu items.

IMPLEMENTING WATCHMAN MONITORING

It takes just moments to implement Watchman Monitoring:

1. Decide how you will increase your revenue with Watchman Monitoring.
2. Customize your global Contact Menu items.
3. Integrate with your ticketing system, or decide where emailed alerts will be sent.
4. Create Groups for your customers.
5. Deploy the Monitoring Client.

DESIGNED FOR CONSULTANTS

Our Professional subscription enables consultants to monitor every computer they care for without worrying about growing costs. Our Getting Started tier helps subscribers grow into a Professional account. Start your trial today!